



In times of the coronavirus:

Important information for our visitors

We continue to be available for you and your requests and concerns!

Due to the current developments, however, we kindly ask for your understanding that direct and personal contact and access to our buildings has been **DISCONTINUED**.

Therefore, please contact us by e-mail or phone until further notice.
As usual, we will help you in a competent and uncomplicated manner.

Our most important contact details:

	Phone	E-mail
Customer service Consulting, registrations/deregistrations	09131 823-4141	kundenservice@estw.de
Energy consulting centre	09131 823-4424	ebz@estw.de
Receivables management	09131 823-4111	forderungen@estw.de
Water quality	09131 823-4260	labor@estw.de
Urban transportation Infoline, timetable information	09131 823-4000	stadtverkehr@estw.de
24/7 fault clearance service Technical emergency service	09131 823-3333	
Technical consulting Connection consulting	09131 823-4040	

Of course, further information is available any time at www.estw.de
as well as on **Facebook** and **Twitter**.

Thank you for your understanding!